



5055 Santa Teresa Boulevard, Gilroy, CA 95020 www.gavilan.edu (408) 848-4800
Dr. Kathleen A. Rose, Superintendent/President

Student Scheduling Preferences Survey

Findings Report – Fall 2016

Prepared By
Peter J. Wruck, Ph.D.
Director
Office of Institutional Research

December 1, 2016



Please consider the environment before printing this report – it is 26 pages!
Conservatively, printing at Gavilan College produces about 3,000 tons of CO₂ per year.
That's about the same annual CO₂ production of 638 late model cars.



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Executive Summary

The findings presented in the following report are based upon 244 responses to the “Student Scheduling Preferences Survey,” emailed and advertised to students over the course of about two months in Fall 2016. This results in a margin of error of roughly 7 percentage points. Some questions have fewer than 244 responses because respondents were free to skip questions if they chose to. Given the wide variety of reported student majors and the sizeable response margins, OIR considers these findings to be representative of the student population with a reasonable level of confidence.

1. Only about 4 in 10 report being “satisfied” with when courses are scheduled
2. About 2/3 say courses they need are not offered at the right time, so they end up taking other classes
 - In national research, this phenomenon is associated with a variety of negative student outcomes including but not limited to decreased success and graduation rates, loss of financial aid eligibility due to exceeding the credit limit, etc.
3. 85% report sometimes or routinely have trouble getting into courses they need due to the courses being full
4. 1 in 10 report taking courses elsewhere
5. Of those in (4), 81% state they take classes elsewhere because they can’t get all of the courses they need at Gavilan
 - Most are taking courses at our nearby “competitors”
 - Presuming the proportions in (4) and (5) are true for the population, and under a best-case scenario where we captured all of those students, we could generate more than 200 additional FTES this fall alone
6. About 3/4 had not heard of the Coyote Valley site
7. About 1/2 say they would be or might be interested in taking courses at Coyote Valley
8. Of those in (7), about half 1/2 say they would be interested in science, math, & CTE courses at Coyote Valley; about 1/3 would be interested in Social Sciences, Fine Arts, and English at Coyote Valley
9. 3/4 would be interested in shorter courses three or four days per week rather than our standard longer courses two days a week.
 - Note that this question specifically asked about offering shorter, three or four day per week courses *instead of* the existing longer two day per week courses – *not* about offering additional courses on a different schedule
10. About 70% would definitely be or maybe be interested in additional night courses
11. About 61% would definitely be or maybe be interested in additional weekend courses
12. About 70% would definitely be or maybe be interested in a degree that could be earned entirely by taking classes at night and on the weekends

Since the previous findings report issued on November 1, forty-three additional responses were recorded. As predicted, even with these additional responses, the proportions reported above fluctuated only very slightly. Thus, the substantive conclusions of the report remain unchanged.

Please send questions to pwruck@gavilan.edu.

Fall 2016 Findings Report

Scheduling Preferences Survey

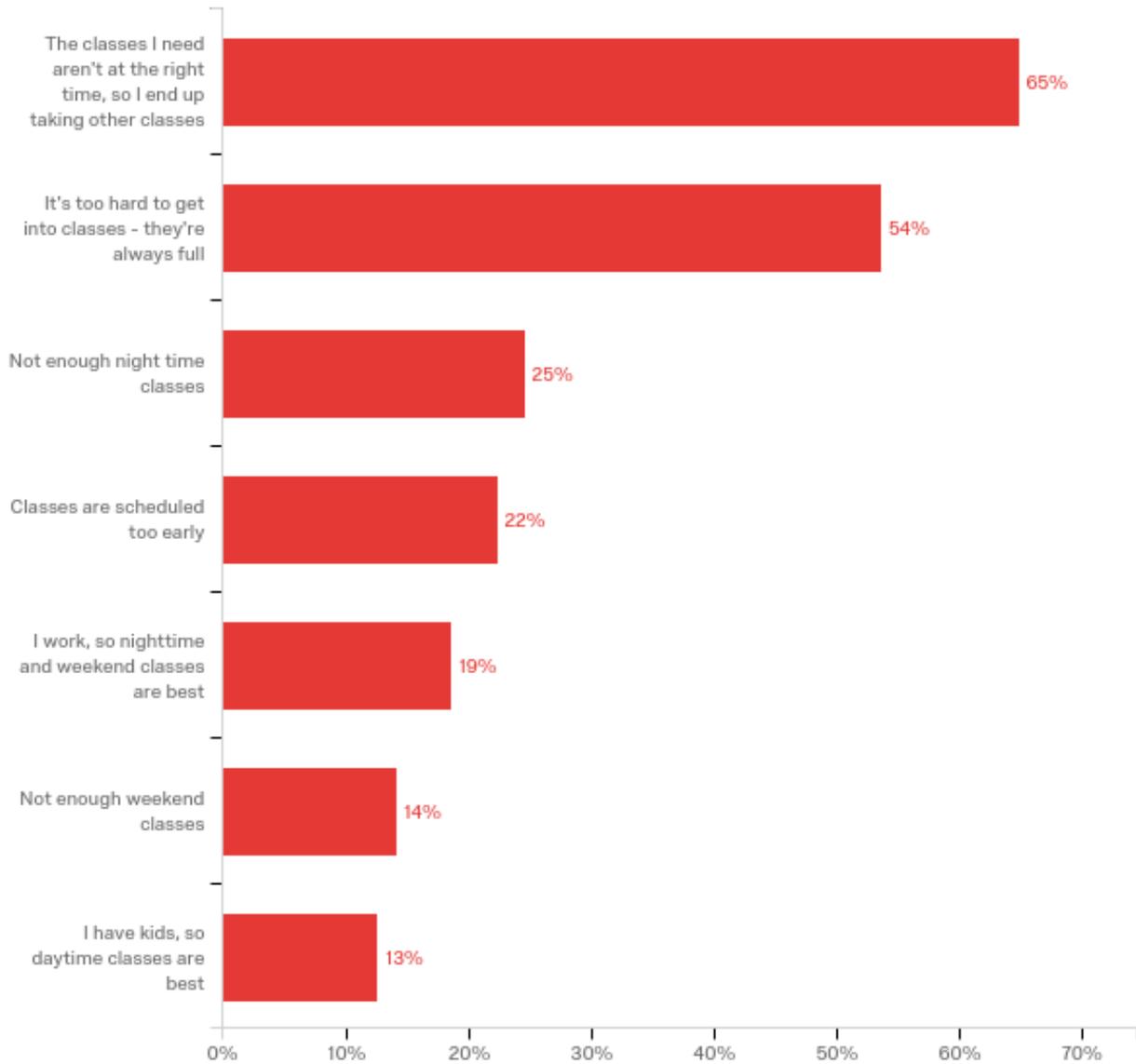
December 1st 2016, 8:10 AM PST

Q1 - How satisfied are you with the times that classes are scheduled at Gavilan College?



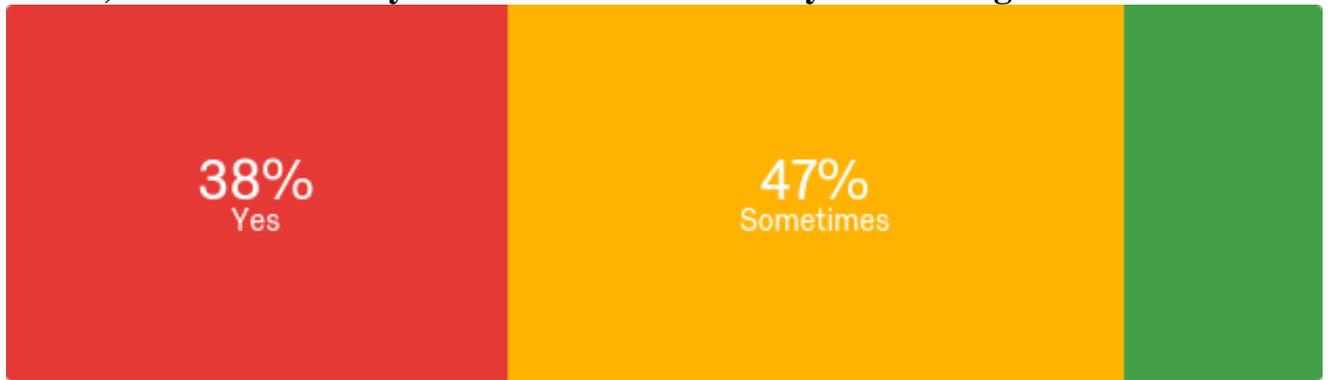
#	Answer	%	Count
1	Satisfied	39%	90
2	Neither satisfied nor dissatisfied	32%	74
3	Dissatisfied	24%	55
4	Extremely dissatisfied	6%	13
	Total	100%	232

Q2 - It sounds like you aren't satisfied with when classes are offered at Gavilan. Select all of the options below that explain why you aren't satisfied with the schedule.



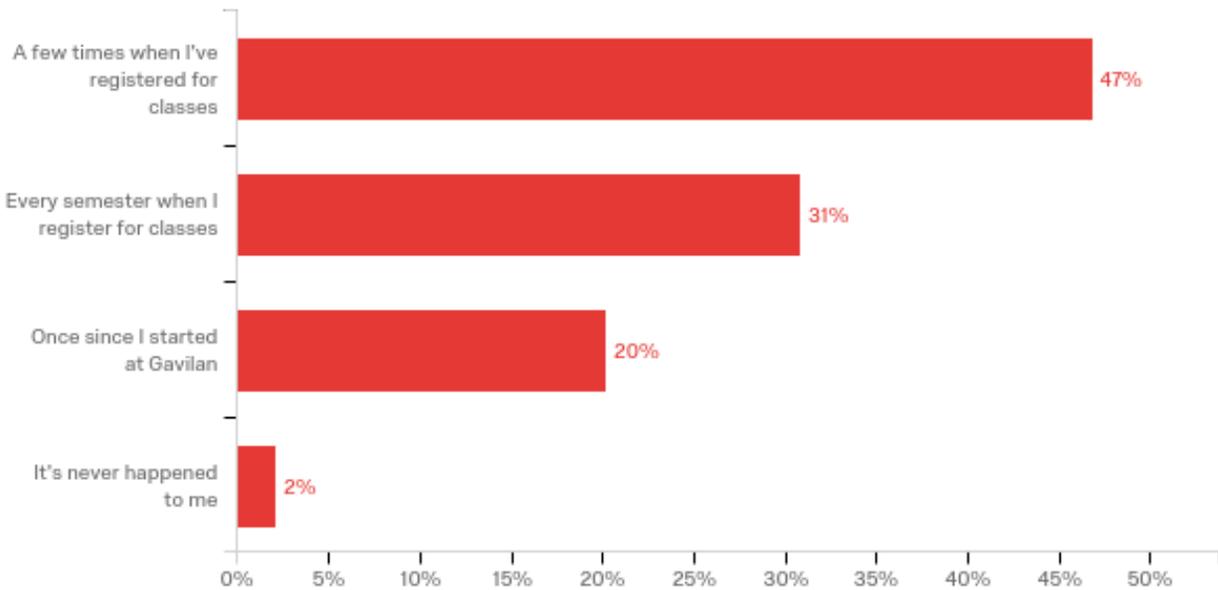
#	Answer	%	Count
1	It's too hard to get into classes - they're always full	54%	72
2	Classes are scheduled too early	22%	30
3	Not enough night time classes	25%	33
4	Not enough weekend classes	14%	19
5	The classes I need aren't at the right time, so I end up taking other classes	65%	87
6	I have kids, so daytime classes are best	13%	17
7	I work, so nighttime and weekend classes are best	19%	25
	Total	100%	134

Q3 - Do you have trouble getting into the classes that you need? In other words, are there classes you need that are full and you can't register for them?



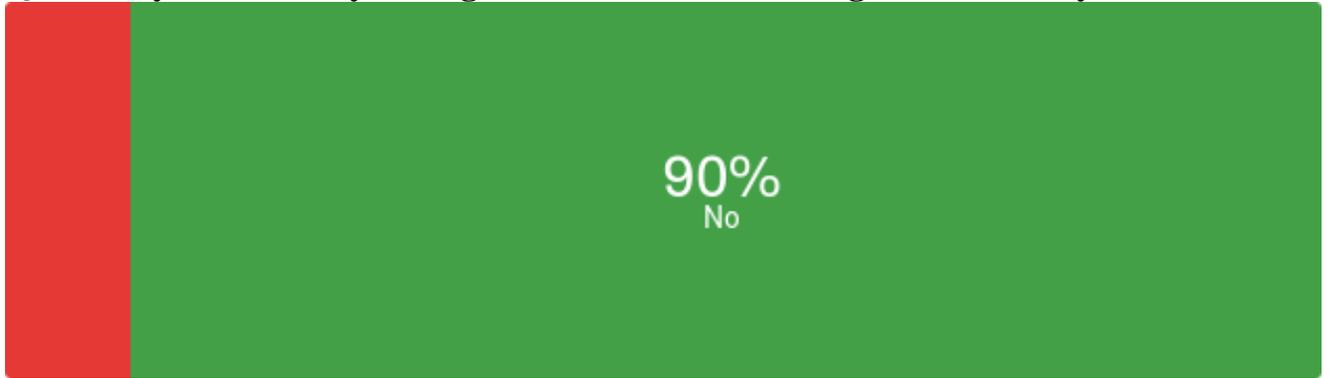
#	Answer	%	Count
1	Yes	38%	85
2	Sometimes	47%	105
3	No	15%	34
	Total	100%	224

Q4 - It sounds like you have trouble getting into classes that you need. How often would you say that happens?



#	Answer	%	Count
1	Every semester when I register for classes	31%	58
2	A few times when I've registered for classes	47%	88
3	Once since I started at Gavilan	20%	38
4	It's never happened to me	2%	4
	Total	100%	188

Q5 - Are you currently taking classes at another college or university?



#	Answer	%	Count
1	Yes	10%	21
2	No	90%	200
	Total	100%	221

Q6 - It sounds like you're taking classes at another school. What's its name? If there's more than one, type in all of their names.

It sounds like you're taking classes at another school. What's its name?...

Academy of Art

West Valley College

Cabrillo

De Anza College

Cabrillo College

Foothill

San Jose City College, and Evergreen Valley College

Cabrillo College

West Valley College.

West-valley community college. They have more night classes for many classes, especially math and communication class that are offered at night or online for a person who works full-time. They also have the DRC program that accommodated for testing for students that are at night like their classes. They are customer service orientated and are not put out when you needs accommodations. They have a scheduling system that is online, not as antiquated as Gavilans' process that requires the student to go in person to schedule test.

CSUMB

Csumb

Cabrillo

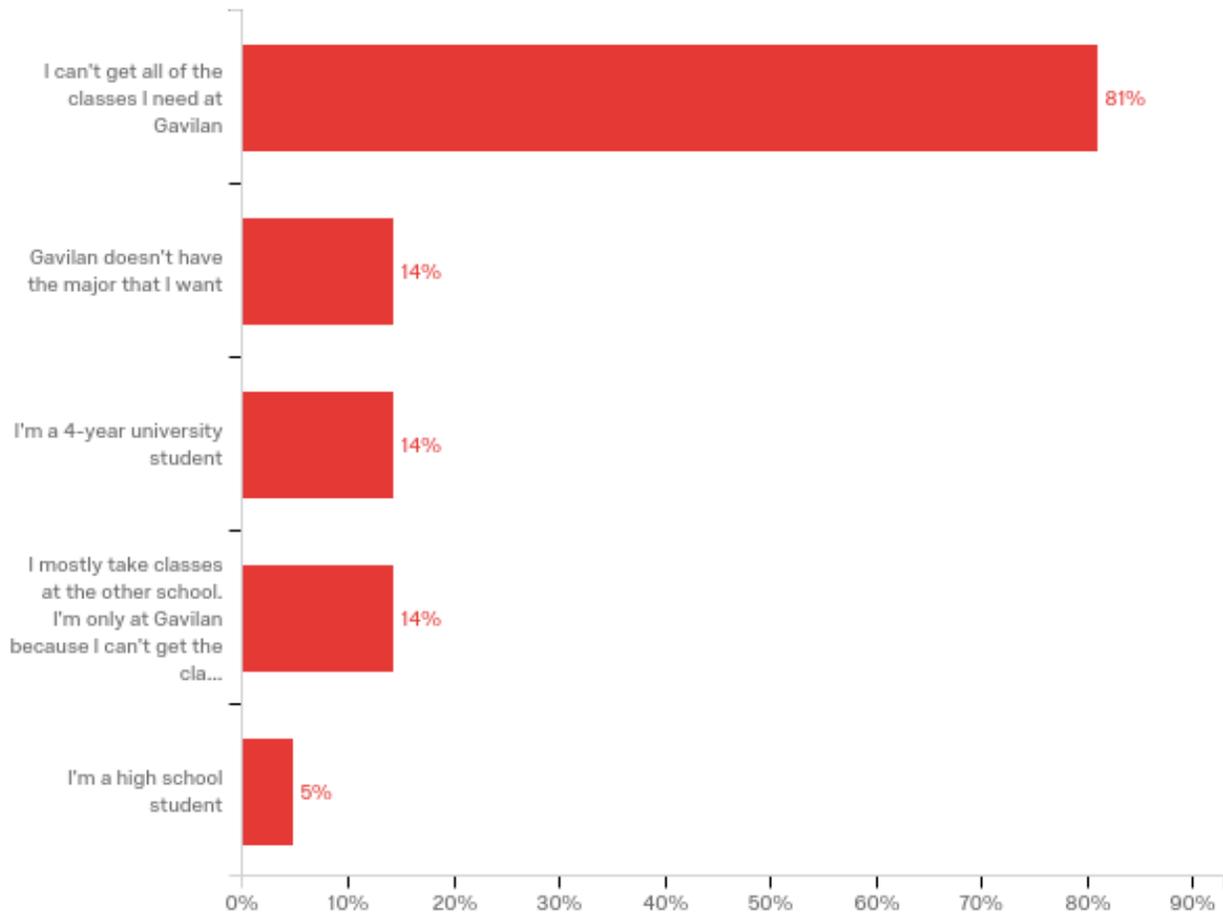
Hartnell College

CSUMB

San Jose City College

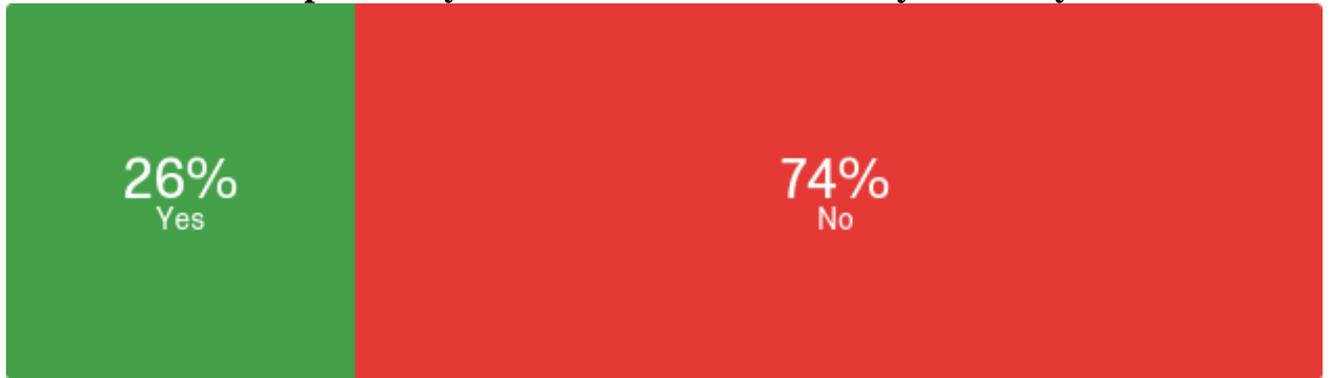
Cabrillo, De Anza, EVC

Q7 - Why are you taking classes at another college or university? Select all that apply.



#	Answer	%	Count
1	I can't get all of the classes I need at Gavilan	81%	17
2	Gavilan doesn't have the major that I want	14%	3
3	I'm a high school student	5%	1
4	I'm a 4-year university student	14%	3
5	I mostly take classes at the other school. I'm only at Gavilan because I can't get the classes I need there.	14%	3
	Total	100%	21

Q8 - Gavilan is going to start offering classes at a new site called Coyote Valley. It's located at 560 Bailey Avenue in San Jose. Click this link to see where it is on a map. Have you heard about our new Coyote Valley site?



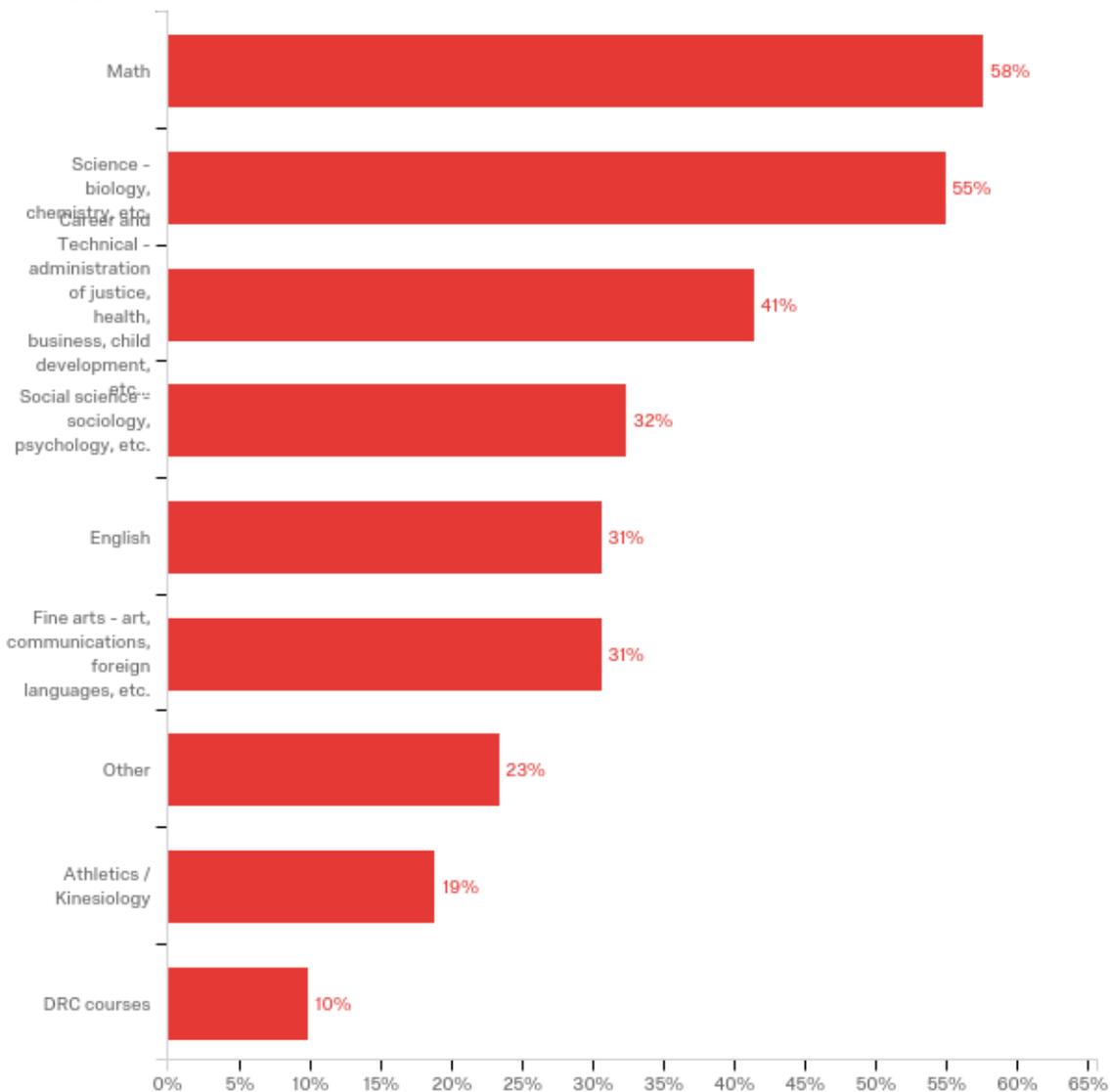
#	Answer	%	Count
1	Yes	26%	58
2	No	74%	162
	Total	100%	220

Q9 - Would you be interested in taking classes at our new Coyote Valley site?
Click this link to see where it is on a map.



#	Answer	%	Count
1	Yes	15%	33
2	Maybe	36%	79
3	No	49%	108
	Total	100%	220

Q10 - It sounds like you might be interested in our new Coyote Valley site. Which of the following subjects would you like to see offered there? Select all that apply.



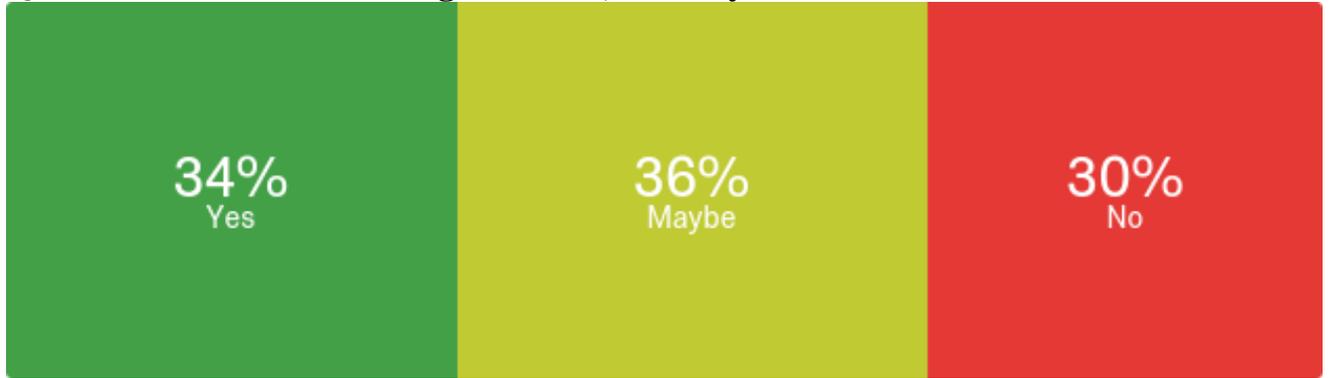
#	Answer	%	Count
1	Math	58%	64
2	English	31%	34
3	Science - biology, chemistry, etc.	55%	61
4	Social science - sociology, psychology, etc.	32%	36
5	Fine arts - art, communications, foreign languages, etc.	31%	34
6	Career and Technical - administration of justice, health, business, child development, etc.	41%	46
7	DRC courses	10%	11
8	Athletics / Kinesiology	19%	21
9	Other	23%	26
	Total	100%	111

Q11 - If we offered shorter classes that were three or four days a week instead of longer classes that are two days a week, would you take them?



#	Answer	%	Count
1	Yes	29%	64
2	Maybe	48%	105
3	No	23%	50
	Total	100%	219

Q12 - If we offered more night classes, would you take them?



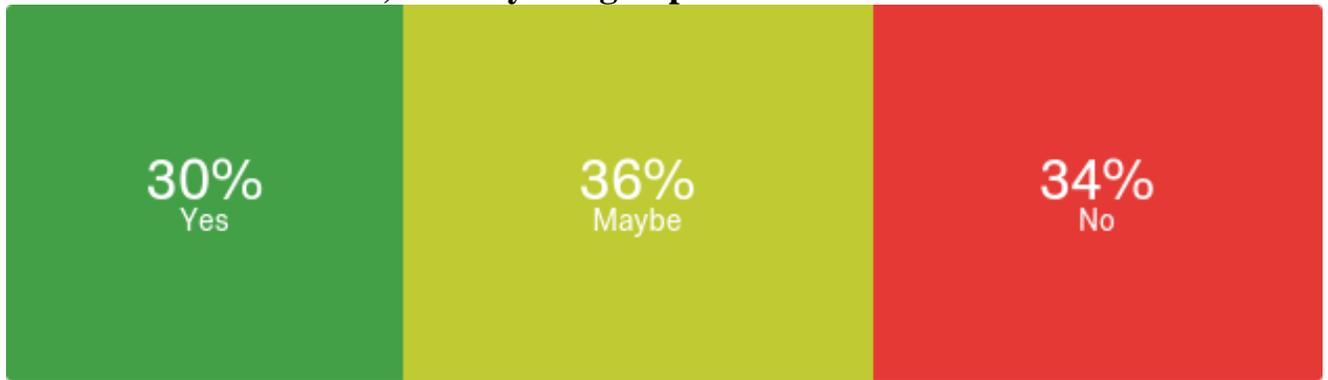
#	Answer	%	Count
1	Yes	34%	75
2	Maybe	36%	78
3	No	30%	66
	Total	100%	219

Q13 - If we offered more classes on the weekends, would you take them?



#	Answer	%	Count
1	Yes	27%	60
2	Maybe	33%	73
3	No	39%	86
	Total	100%	219

Q14 - If we offered degrees that could be earned by taking classes at night and on the weekends ONLY, would you sign up?



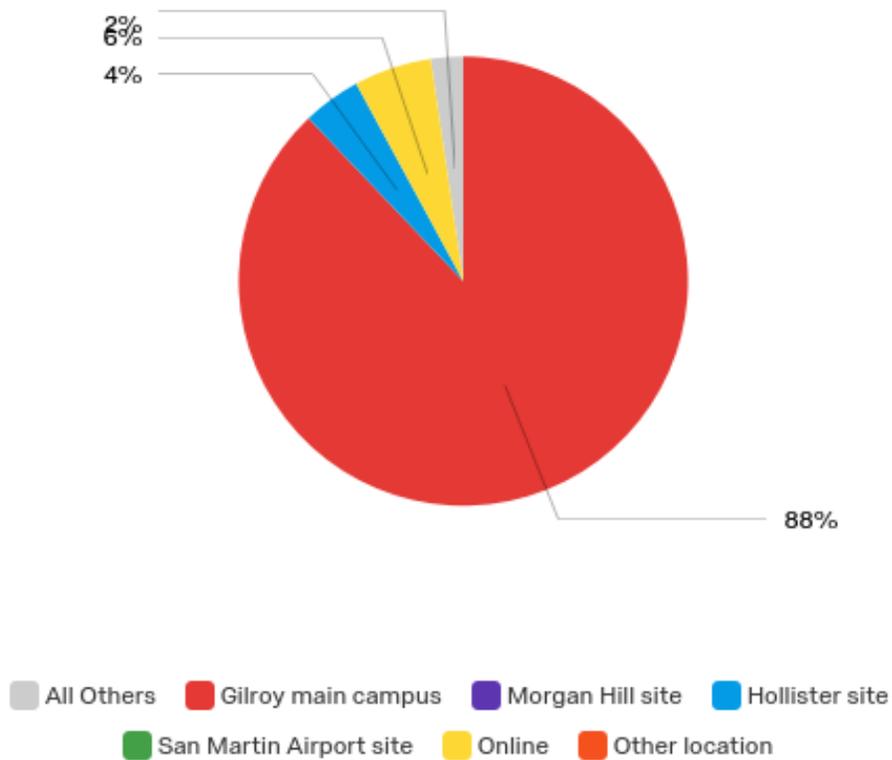
#	Answer	%	Count
1	Yes	30%	66
2	Maybe	36%	78
3	No	34%	75
	Total	100%	219

Q15 - How many years have you attended Gavilan?



#	Answer	%	Count
1	One year	35%	75
2	Two years	28%	61
3	Three years	22%	47
4	Four or more years	16%	34
	Total	100%	217

Q16 - Where do you take most of your classes at Gavilan?



#	Answer	%	Count
1	Gilroy main campus	88%	189
2	Morgan Hill site	2%	4
3	Hollister site	4%	9
4	San Martin Airport site	0%	0
5	Online	6%	12
6	Other location	0%	1
	Total	100%	215

Q17 - What's your major? If you don't have one yet, what are you thinking about majoring in?

Register nurse	Child Development
nursing	mathmatics
Nursing	Business
CS	Psychology
Nursing	Anthropology
Communication Studies	kinesiology
nursing	Biological Science
Nursing	Economics
Digital Media	allied heath
nursing	Civil engineering
Psychology	english/journalism
Nursing	nursing
psychology	Engineering
Nursing	Biology
business	Nursing
Marine Biology/Marine Science	nursing
General engineering	Criminal justice
Cosmetology	Mathematics
Liberal Arts multiple subjects	Accounting
Biological science	Mathematics
Computer Science	Computer Science
Natural science	Math and Sciences
Biology	Liberal Arts
Biological Sciences, Pre-Med	Nursing
Nursing	Business
nursing	Early Childhood Development
RN	Nursing
Business Accounting	Business Administration
Engineerng	Adminstration of justice
sustainable environmental design	Nursing
Child development	Business
Health Science	lvn
Art	Biology
Biology	sports analyst
Psychology	Business
Liberal Arts	English
business	Elementary Education
undecided	Nursing
Business	Biology
Nursing	Administration of Justice
Teaching	Nursing
Fashion	Computer Science
Computer Science	Digital media
nursing	Health sciences
health science	Biological Sciences

business	Liberal Arts Social Science Behavior
Mathematics	Psychology
Administration of Justice	English
Aeronautic engineering	Child Development
Nursing	AJ
Food science. STEM major	Communication
Biology	Communication
Computer Science	Kinesiology
Nursing	Health and science
Child development	Nursing
Nursing	Computer Networking
Admissions of Justice	Liberal Arts: Social Science and Behavioral Studies
Administration of Justice and my General Ed	Biological Sciences
Nursing	Computer science
Liberal Arts	Liberal studies: social culture
Journalisim	Biology
Business and my GED	Administration of justice
Engineering	Administration of justice
Biology	Graphic design
Business Administration	Global Studies
Business	Child Development
Early Childhood Development	Liberal Arts
Admin. Of Justice	nutrition science
TH TV Performance	Construction Management
Communications	Child Development
music	Water resources management
child development	Nursing
GE transfer degree	Music
Allied Health--Registered Nursing	Philosophy
Nursing	Psych
Nursing	Psychology
liberal arts natural science	Bio-physics
kinesiology	Animal Science and Management
CSIS	Health science
Business	Administration of justice
Social Science	Journalisim
mechanical engineering	Nursing
Computer Science	Computer Science
Nursing	Nursing
Marine Biology	Administration of Justice
child development	Behavioral and Organizational Social Science
Biological Science	Health science
Nursing	Nursing
Children development	Communications
Spanish	Computer Programing
Sociology	Mechanical Engineering
teaching	Mathematics

LVN	Mathamatics
Electrical Engineering	Film production
Social Sciences Psych	Child development
Political Science	Biology
Administration of Justice	English
Human Sexuality	Nursing
nursing	Communication studies
child development	Computer Programming
Social Science	Communications
AA	kinesiology
Administration of Justice	Administration of Justice
	English

Q18 - Is there anything else we should know?

no

I think this is a great school, with an excellent staff, and welcoming presence.

Maybe try helping students get into classes even though they are full. Some teachers on the first day write on the board no add on and I think that unfair because people drop the classes that same week and students whom where trying to add on are screwed at the end. Also maybe upgrade the on line system to web advisor and black board. These to new systems work extremely well and help students keep track of their grades and make a wish list for next semester classes.

Hollister needs more computer classes especially for those who are pursuing a degree in Computer Science.

being able to take more classes on a different campus would greatly help, especially if they were evening classes.

n/a

no

Gavilan should have an engineering program.

No

Can we have more STEM classes please.

The bio 1 class is at an awkward time. Is there any way to move it earlier or later

n/a

Not at present

I am a mother of three young children and it is difficult to find a sitter so that I can attend classes. I am taking most of my classes online right now because of that reason but as I complete my general ed most if not all my courses will only be offered on campus. I wish there was a daycare on site or something to make it easier on us parents trying to brighten our futures for ourselves and our children. Maybe this is something to think about for the future.

Try to not offer one class per year (i.e., some classes are only offered in the spring while others are only offered in the fall). Classes offered in each semester will help to avoid possibly losing an entire year when a class is full. More chemistry/physics lab time should be a priority when scheduling. As few classes as possible should be offered during college hour.

Many other student like myself use public transportation to get to school, so we have to base our schedule and classes around the buses. There is also not as much student involvement in clubs and student government because scheduling conflicts

More online classes please

PLEASE offer Psychological Research and Methods at the Morgan Hill site in the Spring!!!

I take most of my classes at the Gilroy Campus because the most classes are offered there. This is not what is most convenient for me. I wish there were a greater variety of classes offered at the Morgan Hill Campus. I would attend a shorter class more days of the week if it was in the same town that I lived in. I currently attend a class in Gilroy Mon-Thurs and it's killing me.

when are you starting to offer classes on cayote campus

I would like math classes that are twice a week but not at 6pm. I would like to do a morning math class twice a week.

What other carrers can I take in teaching children?

no

WHERE ARE THE ENGINEERING CLASSES?!?!

Gavilan College is not offering Engineering and physics 4A classes so I will have to go to Evergreen College to take them.

Math classes depend on short fast lectures and long hours of homework. This is fine if you have no other classes scheduled when the math lab is open but I find myself learning more on YouTube than in lecture. If math classes had an hour lecture and an hour "lab" where students could work on what was just heard in lecture it would help the lessons stick. We are told "math is learned by doing" but are then sent out to do it with no real guidance. This results in lecture time being devoted to watching an instructor solve homework problems from earlier assignments which shortens the lecture time and the whole process snowballs. I might be only person that feels this way but as an older student returning to school I feel that the lecture leave me lost and left to my own devices. Thank you for your time.

Please offer computer science lectures at the new campus.

It would be nice to have Engineering classes

The classes offered most of the time don't take into consideration that some people work full time and sometimes our schedules are from 9:30-6:30 so we can't take a lot of the classes we need. Also another great option would be more online classes.

Evening classes and more classes online would be a blessing. I have kids and night/online work best for my schedule.

I would like to see the Hollister Campus Expand

The Morgan Hill site is a great campus, but there are currently no tutoring services offered on site. I think it would be beneficial if the classes that are offered on site could have tutors. It's an inconvenience to have to go to the Math Lab on Friday's and Saturday's in Gilroy when I don't have classes at that location. Also, having to see a writing tutor on the main campus is fine if you are there- but would be great if they could be in Morgan Hill also.

I would like to have some music classes available in Morgan Hill. I would especially like to take guitar in Morgan Hill or have that class available during the day. This year it was only offered in the evening and that didn't work with my schedule.

Getting into counseling appointments was real hard. The walk in allotted time was not enough. Having so much online is good and bad. Had a real hard time understanding what is next.

There needs to be more online basic math classes. I need a math to get my transfer degree and there don't seem to be any online classes that suit my math skill level.

it would be great if Daycare like CDC could be offered again in Gilroy and maybe even in San Jose

If more classes are offered in Hollister I would enroll in those. Its difficult to work full time and commute to main campus.

Nope

I should have graduated last June by finishing an evening Math course. Instead I got a horrible teacher who bragged to the class that he flunks most of his students, did not offer help when asked, flew through the course, and encouraged class to drop the course. Now, I am having to take time out of work, drive back to Gilroy from Sunnnyvale every weekday to take the 405 class because this teacher is the only one with the evening class. Morgan Hill (where I live) was not an option because the offer morning classes for Math. Disappointing not to mention delayed graduation experience as my last class at Gavilan.

Yes, this semester has been very short handed with Math tutors. The DRC closes early due to low staff. The Math tutoring area I signed up twice to be tutored and the tutor didn't show up both times. The Math lab is always full there is no where to sit. This has really effected my learning process this semester. Math classes should be longer or at five days a week. The

teachers teach extremely fast due to what I am told a tight schedule.

nope

It would help if the counseling times were just a tad longer than when the office closes. Not too late because the counselors are great people and I am sure they enjoy their early outing from work and wish to return home to either rest or spend quality time with their loved ones as we wish to as well when we go to work.

For classes there should be more times during the day in which that class can be taken.

Offer BIO 4 and BIO 5 during both Fall and Spring semester.

Bio 10 is almost completely full as soon as it opens up as an available course. A survey would be helpful to see what courses are most needed for winter or summer session, Thus maximizing potential use for both students and Gavilan resources.

not enough class offered at Hollister campus hard to take class at in Gilroy and get to appointments in Hollister when you ride the public transpiration.

Train new students how to register classes

My schedule is complicated I can attend classes on Mon, Wed, and Friday mornings only. The biggest challenge I've seen I will have will be with the Math courses. They seem to require full weeks. I hope to find one that is offered on those days with lab and tutoring in the next semester. I want to complete my GE and get the morning courses out of the way first; as my job may change and I will be forced to only do evening, weekend and online courses only in the future. I would like to see an educational interactive educational plan. Where I can click on the required courses and see the immediate schedule pop up. I would then click on that link and be able to added to schedule. Having the Scheduled calendar also be interactive maybe have all three linked up would be fabulous. Thanks for considering my opinion. hope you do invite students to beta test your sites and give you feedback.

Dr.Marc Turetzky is a fantastic teacher. I am unable to satisfy requirements for my major due to the fact that political theory hasn't been offered in a few semesters..

Sadly Gavilan does not have many classes at all that would benefit me for my major. There is 1 Human Sexuality class and it was cancelled due to low enrollment, but then changed to a different campus and time that conflicted with another of my classes. I found this out a week before school started and it was incredibly stressful. I would like to be able to receive emails on my personal email address or have my Gavilan email forward to my Yahoo email.

when is the next semester going to have the classes for the next semester,

it would be nice to have services at the other sites. Writing center, math lab, smaller scale bookstore

N/A

Not enough of each class. Most Classes have only one section or lab.

Many of the classes that I need overlap each other and sometimes only by a little bit of time making me have to choose between one of the two. The biology and chemistry classes are too few and they are always at the same times of day.

Expand physics and engineering program. Some classes are not offered most of my friends and I will go to Cabrillo because of that.

Offer more Chemistry classes.

In my opinion, I think we need a more variety of instructors that are able to teach statistics, (math5) because from what I know and have heard from other students there isn't enough instructors that do a very good job at teaching statistics.

Some classes end up being back to back but are at different sites. I take the bus so I have to work my classes around the bus schedule to make sure I can make it on time.

The math class I needed was full. And the biology classes I need are all in the afternoon. If they could be mid morning that would be awesome

Yes if Gavilan offered more classes including the sciences at the Hollister location then it would be a benefit. Also if Gavilan could offer child care during summer classes that would help a student to at least keep going without having to take breaks resulting in longer times to graduate.

I would like to see dancing classes and different foreign languages like Italian.

QuickBooks should be available at the library for students to work on between classes or as a option in the afternoon. I work and have my classes in the afternoon and there is a 1 between work and my class that time is wasted because the labs are close by 5. Also parking is too expensive!

BRING BACK COLLEGE HOUR. Majority of my problem is over lapment of times available for classes.

Main classes such as Math and English or other that have high demand should be available on weekends or open more classes. Availability is not enough and these two subjects are schedule at same times so its hard to choose only one and move forward faster to finish a program. Also sports and language classes are very limited. Yoga, Pilates, Tennis, French.

It would be great if there was more of a selection for the majors. For example, I needed to take Math 6 for my major. However there was only one class being offered and it was at full capacity. I had to check the class status everyday until someone dropped in order for me to get into my class. It would make signing up for classes a lot less stressful and help students stay on track with their education plan for transferring. I had to postpone my transfer by a semester because I wasn't able to get the classes I needed.

housing and more clubs options and a Frat and sorority club

I would really be interested in taking my nursing classes, if possible at the Coyote Creek location or at least have more classes offered for the nursing.

working full time and being a college student is difficult. however, in order to move up the ladder in your profession, one must go back to school to do so. Which brings me to my point. There is a course that Gav offers and is only available during the day. it is your CNA course. I find it upsetting that this course is only available from 6 am -2 pm. I must take this course in order to advance to the LVN program. I work full time 8 - 5 Monday through Friday. I wish that there was weekend course available or evening course. In order for me to take the CNA course, I will not be able to work, therefore will be jeopardizing my employment. Isn't there a way to add a night/weekend option to this course? For those of us who do work full time, makes it real difficult to make it happen.

I have only a 20 minute break in between all of my classes which causes me to not have enough time to get food and eat without disturbing class and seeing as how they are all stem based classes that it very inconvenient because I go from 9:45 am to 3 without eating please work on the stem based classes a bit more

I'm a 32 year old student who works a full time job. I have worked extremely hard to get where I am with my company. I cannot and will not under any circumstances jeopardize my job. I attend night classes and take online classes if at all possible. I feel that Gavilan needs to make a significant effort to move toward offering more classes that fit with my circumstances, as I cannot imagine I am alone. I live in Gilroy and have driven to all three of the current campuses (Morgan Hill, Gilroy, and Hollister) in order to find a class that fits with my schedule. I am very close to fulfilling the CSU requirements, however, I cannot find the last few classes I need that fit my schedule. Please expand the night and online class offerings.

Classes and labs scheduled during college hour Or to early prevent students from taking part in

campus activities such as ASGC whose meeting are only on 9:45 am on Thursday's when a majority of vote classes are held. College hour is supposed to be time to partake in campus events and instead most are stuck taking classes during that time and miss out. Classes should not be scheduled during college hour.

I only have a few more specific classes to take before I can apply to the LVN program, I want to take them, but they keep filling up before I can register!!

No

I don't take classes at other colleges, but I am completing the GECA program at the same time, so I sometimes don't have the particular time slot in for a class that I need, kind of like how I wasn't able to take the AJ10 course I need for my AS degree this semester

None

N/A

The class times at west valley are very ideal, I would highly recommend following their time slots for classes.

If you catered to adults going to class afterwork.

The time of the classes are not the best. You either have to take two classes with a huge time gap in between or take two classes that overlap each other so you would always be late to one or leave early from the other.

I am dissatisfied with my current class schedule because I have to take night classes to transfer and I highly prefer early classes and classes during the week over anything else. I would only take a class on the weekend if it was critical for transferring and it couldn't wait another semester, and would much rather take classes at 8:10 in the morning than 6:00 at night.

Math is the hardest class for me to get into. If you offered it for winter intermission, even it started right after finals, had to be online or took the whole break I would take advantage and take the class.

You should make 12-1pm where there are the least of classes everyday so that student can have a lunch hour

People work full time jobs but want to go to school to earn a degree think of if classes with work schedules from 9 to 5 Monday threw fryday

I have noticed that it is very hard to take a biology class with a chemistry class or a math class due to the classes scheduled at the same times (IE: the biology class is scheduled on the same days and times as the chemistry classes) . It is especially frustrating when those classes are very important and are required for my major. It is also frustrating when I sign up for a math or science class and I find out that the classes are full and I have to email the professor for an add code or wait for the first day of class and not be 100% sure that I will get the class. I don't want to have to gamble with my schedule and find out that I'm not in the class because of the capacity.

It would be good if CPR class is available during the week

It would be more convenient if the classes I need to take are offered on both Spring and Fall semesters, instead of it being a Fall only semester.

It's easiest for me to take online classes but once you can finally register for them most are booked right away

I would like to see more classes offered online

END REPORT